



## Client Rights and Responsibilities

As a Behaven Kids Client I understand I have the right and the responsibility:

- To expect honor and respect at all times and under all circumstances, and to also expect courteous and equal consideration from all with whom I come in contact.
- To fair treatment; regardless of race, religion, gender, ethnicity, age, disability, or source of payment.
- To unlimited freedom of movement except as may be absolutely necessary to protect myself and others from harm.
- To have my treatment and other information kept private. Only where permitted by law, may records be released without my permission.
- To an individualized plan of service designed to meet my specific needs.
- To be actively involved in the development of my service or treatment plan. I have the right to be informed about all services provided to me and to have questions answered in terms I can understand.
- To be counseled in private and in an environment, that is equipped and maintained to protect health and safety.
- To have my complaints and problems heard and responded to.
- To voluntarily disclosure, and if asked, may decline to have my photograph or story used for descriptive, or promotional use without concern for reprisal.
- To refuse or withdraw from treatment at any time, within only a few exceptions, and to be free from involuntary (forced) treatment as well as transfer or discharge without due cause.
- To receive information needed to give the necessary consent for my child's medical treatment.
- To treat those giving me care with dignity and respect.
- To give consent for my own treatment or for the treatment of my minor child.
- To keep my appointments. I agree to call as soon as I know I may need to cancel a visit.
- To ask questions about my treatment or the treatment of my minor child.
- To follow the treatment plan. The treatment plan was created with my input and agreed upon by myself and Behaven Kids staff.
- To tell Behaven Kids about any medication changes to my minor child's treatment.
- To openly report any concerns, I have regarding the care I or a member of my family receives.